



Catalog Products Warranty

Standard Warranty:

Seller warrants to its direct purchasers that Products, including Service Parts, shall be of a merchantable quality, free of defects in material or workmanship, under normal use and service for a period of one (1) year from date of original installation, or eighteen (18) months from date of shipment by Seller, whichever first occurs. Any Products covered by this warranty found to Seller's satisfaction to be defective upon examination at Seller's factory will at Seller's option, be repaired or replaced and returned to Buyer via lowest common carrier, or Seller may at its option grant Buyer a credit for the purchase price of the defective Product. Buyer must prepay all costs for transportation of Products to Seller's factory. Correction of such defect shall constitute full performance by Seller of its obligations under this warranty.

Seller shall have no liability for expenses incurred for repairs made by Buyer except by prior, written authorization. Any claim under this warranty shall be made to Seller in writing within the warranty period specified above – otherwise such claim shall be deemed waived. Seller shall have no warranty obligation whatsoever if its products have been subjected to alteration, misuse, negligence, free chemicals in system, corrosive atmosphere, accident, or if operation is contrary to Seller's or manufacturer's recommendations, or if the serial number has been altered, defaced, or removed.

SELLER MAKES NO WARRANTY, EXPRESS OR IMPLIED, OF FITNESS FOR ANY PARTICULAR PURPOSE, OR OF ANY OTHER NATURE, WITH RESPECT TO PRODUCTS MANUFACTURED OR SOLD BY SELLER, EXCEPT AS SPECIFICALLY SET FORTH ABOVE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT SELLER SHALL NOT BE LIABLE TO BUYER, OR ANY CUSTOMER OF BUYER, FOR DIRECT OR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PENAL DAMAGES, OR FOR ANY EXPENSES INCURRED BY REASON OF THE USE OR MISUSE BY BUYER OR THIRD PARTIES OF THE PRODUCTS. TO THE EXTENT THE PRODUCTS MAY BE CONSIDERED "CONSUMER PRODUCTS," AS DEFINED IN SEC. 101 OF THE MAGNUSON-MOSS WARRANTY — FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SELLER MAKES NO WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, TO "CONSUMERS," EXCEPT AS SPECIFICALLY SET FORTH ABOVE.

Additional Warranties:

The Standard Warranty specified above applies to all Products and Service Parts unless modified by the following:

THERMO-FLEX™ OR FLOATING TUBE™ DESIGN COIL

Seller warrants the Thermo-Flex/Floating Tube Design Coil of the "BM", "BH", "CM", "CH", "HM", "HH", "MM", "ML" or "LH" series of Unit Coolers; coil section of the "BLV", "BDVS", "BBV", "JLD", "JDDS", "JBD", "BDT", "BDN", "BDS", "BDB", "BZT", "BZN", "BZS", "BZB", "CDD", "CDDS", "CDT", "CDN", "CDS", "CZT", "CZN", "CZS", "HDD", "HDDS", "HDT", "HDN", "HDS", "HZT", "HZN", "HZS", "LDV", "LDVS", "LDD", "LDDS", "LDT", "LDN", "LDS", "LZT", "LZN", "LZS" condensing units; and coil section of the "BN", "CN", "HN", or "LN" models of Air-cooled Condensers for a period of five (5) years from shipping date, in the event of any documented and verified (by Seller's representative) leaks in the coil tubes containing refrigerant at the point of and caused by tube contact with the end or center coil support sheets.

Seller will also reimburse the replacement cost of lost refrigerant for a period of five years from the date of shipment from leaks specifically caused by the reasons stated above. The replacement cost will be limited to one full system charge. The warranty specifically excludes leaks at header and weld joints, split tubes or leaks caused by failure to operate the product in accordance with published guidelines for operation and installation of equipment. The cost of replacement refrigerant will be limited to Seller's indexed nationwide average of refrigerant cost per pound. The warranty excludes any fines/fees related to refrigerant leaks.

Air-cooled CONDENSERS “BN”, “CN”, “HN”, or “LN” Models”:

Seller warrants Air-cooled Condensers “BN”, “CN”, “HN”, or “LN” Models” for a period of two (2) years from date of original installation, or 30 months from the date of shipment by Seller, whichever first occurs.

EC Motors (made by EBM)

Seller warrants EC Motors (made by EBM) for a period of three (3) years from date of original installation, or forty-two (42) months from date of shipment by Seller, whichever first occurs.

EC Motors (made by McMillan)

Seller warrants EC Motors (made by McMillan) for a period of two (2) years from date of original installation, or thirty (30) months from date of shipment by Seller, whichever first occurs.

Beacon II™ CONTROL SYSTEMS:

Seller warrants the Beacon II™ Control System for a period of three (3) years from the date of original installation, or forty-two (42) months from the date of shipment by Seller, whichever first occurs.

PRO³ PACKAGED REFRIGERATION SYSTEM:

Seller warrants the PRO³ Packaged Refrigeration System for a period of two (2) years from date of original installation, or thirty (30) months from date of shipment by Seller, whichever first occurs

This equipment is designed to operate properly and produce the rated capacity when installed in accordance with good refrigeration industry practices. Specifically, the following conditions must be adhered to when installing this unit to maintain this warranty:

- (a) The power supply to the unit must meet the following conditions:
 - A. Three phase voltages must be +/- 10% of nameplate ratings. Single phase must be within +10% or -5% of nameplate ratings
 - B. Phase imbalance cannot exceed 2%
- (b) All control and safety switch circuits must be properly connected according to the wiring diagram
- (c) The factory-installed wiring must not be changed without written factory approval

HYPERCORE™ Microchannel Coil

Seller warrants the HyperCore™ Microchannel Condenser Coil for a period of two (2) years from date of original installation, or thirty (30) months from date of shipment by Seller, whichever first occurs.

SMART DEFROST KIT™

Seller warrants the Smart Defrost Kit™ for a period of two (2) years from date of original installation, or thirty (30) months from date of shipment by Seller, whichever first occurs.

MOTOR COMPRESSORS:

Motor compressor replacements or exchanges shall be made through the nearest authorized wholesaler of the motor compressor manufacturer (not at Seller’s factory) and no freight shall be allowed for transportation of the motor compressor to and from the wholesaler. The replacement motor compressor shall be identical to the model of the motor compressor being replaced. Additional charges which may be incurred throughout the substitution of other than identical replacements are not covered by this warranty. An optional, non-assignable, three (3) or four (4) year extended compressor warranty may be purchased within the boundaries of the United States of America, its territories and possessions, and Canada. With this extended compressor warranty, replacements are administered by and authorized compressor distributor only. Replacements within the first year of the warranty are available through the distributor; the second through fifth years, the purchaser must submit a proof-of-purchase of a compressor and supply it to Heatcraft Warranty Claims for reimbursement.